



## Capabilities Statement

MT & Associates (MT&A) | Sign Language Interpreting Practice is a proud military spouse owned company. Not a traditional interpreter referral service, we believe everyone has an equal right to quality communication. In partnership with the Deaf and Hearing communities, we promote respect and independence to enhance relationships. We do this through dependable and reliable interpreting services, education and training, and advocacy, all provided with a personal touch. We not only meet ADA requirements for equal access to communication, but we also have a unique approach to fully integrate Deaf into their community.

### Core Competencies

- Account/Project Management and Coordination
- Sign Language Interpreting Services
- Education/Consulting in Legal
  - ADA Requirements
  - Deaf Culture
- Professional Leadership & Project Management
- Specialized/Niche Markets
  - Business
  - Government
  - Mental Health
  - Legal

### Clients

- Government Subcontractor
- Healthcare
- State of Missouri
- Department of Mental Health
- University/College/Education

### Differentiators

- Professional Leadership & Project Management
- Niche Market Expertise (Government)
- Select/Specialized Interpreters
- Accurate and Experienced
- Consultants/Partnership Approach
- Prime, Sub-Contractor, Team
- Customized Personalized Services
- Best Value
- Exceptional Customer Service
- High Ethical & Service Standards
- HIPAA Trained
- Available 24/7
- Referral to Partner Services (translation, braille, foreign language)
- Ability to travel

### Certifications & Awards

- **SBA Self Certified EDWOSB** (Economically Disadvantaged Woman Owned Small Business)
- **St. Louis City EDWOSB Certified** (Economically Disadvantaged Woman Owned Small Business)
- **Missouri WBE Certified #W04592** (Small Woman-Owned Business Enterprise)
- **2017/2018 Small Business Monthly Future 50 Companies Award**
- **2017/2018 Small Business Monthly Best Boss Award- Owner/President Shelly Tisius**

### Memberships

- **NCMS Active Member** (The Society of Industrial Security Professionals)
- **RID Active Member** (Registry of Interpreters for the Deaf)
- **Missouri- RID**

[www.MTAPractice.com](http://www.MTAPractice.com)

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**MT & ASSOCIATES**  
SIGN LANGUAGE PRACTICE

Government Credit Cards and Checks Accepted